

Sarah Kantor

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EDUCATION

Master of Library and Information Science.

Dominican University. River Forest, IL.

Bachelor of Arts, History.

University of Wisconsin Madison. Madison, WI.

EXPERIENCE

University of Tennessee Chattanooga

Chattanooga, TN

Studio Librarian Assistant Professor

April 2019 – present

Develop and maintain the Studio as an effective student-learning environment. Guide Studio patrons in use of technology resources. Teach classes and workshops, provide reference services and assist in curriculum development. Promote educational technology and the Studio services to the campus. Identify, evaluate, and recommend multimedia and emerging technologies for campus and library needs. Assist in the development of the vision, goals, objectives, and actionable Studio Team events. Promote student success and retention through advocacy of use of library services and resources.

Kennesaw State University

Kennesaw, GA

Reference Services Coordinator & Librarian Assistant Professor

January 2017 – March 2019

Coordinate reference services at two campus libraries and online, including: create reference schedules for in person and online reference services; manage chat reference using LibraryH3lp chat platform; supervise chat vendors. Lead reference services training initiatives for all librarians and maintain Undergraduate Reference Services Shadowing Policy and Reference Toolkit. Gather and analyze reference statistics for institutional reporting purposes. Maintain library FAQs using LibAnswers. Provide reference and research assistance. Design and teach in-person and online undergraduate information literacy instruction sessions and library orientations; create asynchronous online learning objects. Serve as liaison to various departments, including collection development, marketing, creating and maintaining research guides, and instruction upon request. Serve as Instruction Mentor to new instruction librarians. Serve on Library and university committees as needed.

Dominican University

River Forest, IL

Reference and Instruction Librarian

January 2016 – December 2016

Co-taught face-to-face and online English 102 Composition classes. Develop, design, and teach face-to-face and online instruction sessions and library technology workshops.

Provide reference assistance to library users. Create asynchronous online learning objects for library resources using Camtasia and other software. Maintain library research guides.

Meadville Lombard Theological School

Chicago, IL

Library Assistant

August 2014 – December 2016

Provide reference and research assistance to students, faculty, and visitors. Lead instruction sessions and create asynchronous learning objects for library resources. Process circulation and interlibrary loan requests. Create original bibliographic records in OCLC Connexion and Ex Libris Voyager. Create content for social media accounts and websites. Write SQL queries and run reports using Microsoft Access. Supervise library interns and temporary workers. Create and maintain library and collection development policies.

PUBLICATIONS

Kantor, S. (2023). *Professional service expectations: Causes and prevention of librarian burnout*. In C. Holm, A. Guimaraes, & N. Marcano (Eds.), *Academic librarian burnout: Causes and responses* (pp. 185–204). Association of College & Research Libraries.

Kantor, S. (2022, July/August) Purrprofessional audio quality on a shoestring budget, *Computers In Libraries* 42(6): 23–27.

Holm, C.E., and Kantor, S. (2021). Reference is not dead: A case study of patron reference habits and library service models, *portal: Libraries and the Academy* 21(2): 299–316.

Kantor, S. (2020). Evaluating mystery ingredients: Chopping the CRAAP test. In S. E. Morris (Ed.), *ACRL critical thinking about sources cookbook* (pp. 96–98). Association of College & Research Libraries.

Kantor, S. (2020). Reference speed dating: Creating a spark at the reference desk, *College & Research Libraries News*, 81(2): 80–83.

Kantor, S. (2017). Food in the gilded age: What ordinary people ate [Review of the book *Food in the Gilded Age: What Ordinary People Ate*, by R. Dirks], *The Southeastern Librarian*, 65(3): 44–45.

PRESENTATIONS

Kantor, S. (2023, July 21). *Let's make a podcast: Moving from information literacy to creative fluency* [Presentation]. Kentucky Library Association Library Instruction Round Table Retreat.

Jacobs, J., Davis, L., and Kantor, S. (2023, July 21). *Teaching identities and you: Overcoming imposter syndrome and finding your teacher voice* [Workshop]. Kentucky Library Association Library Instruction Round Table Retreat.

- Anderson, M., Andrews, L., Busch, H., Cononie, V. Epstein, M., Kantor, S., Kocevar-Weidinger, E., Morley, J., and Safin, K. (2023, March 28). *Framing our work: Mapping threshold concepts to the reference interview* [Presentation]. Reference and User Services Association Virtual Forum.
- Cononie, V., Anderson, M., Morley, J., Safin, K., Kocevar-Weidinger, E., Busch, H., and Kantor, S. (2023, March 17). *Reference services: Connecting interactions to the ACRL framework* [Roundtable discussion]. Association of College and Research Libraries Conference.
- Kantor, S. (2022, November 16). *Creative technology instruction without the technology: teaching digital media in a low-tech classroom* [Conference session]. Association of Creative Technologies in Academic Libraries Conference.
- Kantor, S., and McCollom, A. (2022, November 9). *Collaborating with faculty to move beyond “just do something creative”* [Roundtable discussion]. Association of Creative Technologies in Academic Libraries Virtual Conference.
- Kantor, S., Minnich, L., and Roach-Freeman, A. (2022, November 2). *Who are we measuring? Assessment and inequity in librarian labor* [Conference session]. Critical Librarianship and Pedagogy Symposium.
- Holm, C., and Kantor, S. (2022, August 3). *Is reference dead?: Practical considerations for evaluating and improving your reference services* [Webinar]. Niche Academy. *Invited*.
- Jacobs, J., Carr, S., Davis, L., and Kantor, S. (2022, July 29). *Emerging from the dumpster fire: Student engagement and the “new normal”* [Panel]. Cross Timbers Library Collaborative Conference.
- Kantor, S. and Smith, W. (2022, January 23). *Mind the gap: Looking for new opportunities in library programming* [Conference session]. LibLearnX Conference, virtual.
- Dickson, C. (Moderator), Holm, C.E., and Kantor, S. (2021, April 15). Author Spotlight on: Christina Holm and Sarah Kantor [Panel]. Kennesaw State University Fair Use Week, virtual. *Invited*.
- Kantor, S., and Cuebas, J. (2021, February 25). *Building something out of nothing: Creating a virtual reference point during a pandemic* [Conference session]. North American Virtual Reference Online Conference, virtual.

Kantor, S., Thompson, E., and Smith, W. (2020, September 25). *Transforming the academic paper for a visual world* [Conference session]. International Visual Literacy Association Conference, virtual.

Kantor, S., and Smith, W. (2020, July 30). *Adapting on a dime: Turning a digital media lab into a virtual resource center* [Poster session]. Virtual Lifelong Information Literacy Conference, virtual.

Kantor, S. (2018, June 8). *Flushing the CRAAP test: A new method for teaching evaluation* [Conference session]. Atlanta Area Bibliographic Instruction Group, Mercer University, Atlanta, GA.

Kantor, S., Licitra, S., Nevins, K., Scodius, S., Snow, K., & Stuart, E. (2014, September 27). *Balancing caritas and veritas in Library of Congress subject headings* [Conference session]. Caritas Veritas Symposium, Dominican University, River Forest, IL.

CREATIVE ACTIVITY

Kantor, S. *Ed Johnson Memorial* [Exhibition]. (2021). Ed Johnson Memorial, Chattanooga, TN.

AWARDS AND DISTINCTIONS

UNIVERSITY OF TENNESSEE CHATTANOOGA

2020 – 2021 Exceptional Merit

2022 – 2023 Exceptional Merit

PROFESSIONAL SERVICE

2023 – present Reference and User Services Association Emerging Technologies
Section Hot Topics Committee (ALA)

2023 – present Association of Creative Technologies in Academic Libraries Regional
Discussion Group, Leader

2022 – present 2023 North American Virtual Reference Online Conference Planning
Committee, Member

2020 – 2023 Reference and User Services Association Research Services Section
Research Help in Academic Libraries Committee, Member (ALA)

2020 Beta Phi Mu Scholarship Committee, Reviewer

2018 – 2021 *Journal of New Librarianship*, Reviewer

2017 – 2021 SELA Mentoring Committee, Member

INSTITUTIONAL SERVICE

UNIVERSITY OF TENNESSEE CHATTANOOGA

UNIVERSITY OF TENNESSEE CHATTANOOGA

2022 Scholarship, Engagement, the Arts, Research, Creativity and
Humanities (SEARCH) Award, Reviewer

2020 – 2023	Student Media Board, Member
2020	GlobalZone Program
2019	SafeZone Program

UNIVERSITY OF TENNESSEE CHATTANOOGA LIBRARY

2022 – 2023	Public Services Task Force, Member
2021 – present	Library Electronic Resources Committee, Member
2021	Manuscript Archivist Search Committee, Member
2020	Library Book Club, Member
2019 – 2020	Library Birthday Party Committee, Member

PROFESSIONAL ASSOCIATIONS

2023 – present	Association of Creative Technologies in Academic Libraries
2019 – present	Tennessee Library Association
2017 – present	American Library Association (RLA)
2017 – present	Southeastern Library Association
2015 – present	Beta Phi Mu

CONTINUING EDUCATION & TRAINING

2021	Creating Inclusive and Engaging Online Library Instruction (American Library Association)
2019	Quality Matters