

UTC OUTDOORS ASSISTANT

Job Summary:

UTC Outdoors Assistant will be responsible for the oversight of the UTC Campus Recreation Outdoor Center, Climbing Wall, and UTC Waterfront. This position is primarily responsible for providing equipment rentals, belaying climbers, and providing excellent customer service to all patrons. All UTC Outdoors Assistants should demonstrate a commitment to the mission and core values of Campus Recreation.

Learning Outcomes:

- Acquire leadership skills, critical thinking, and decision making skills.
- Develop customer service skills including communication, conflict management, and organizational skills.
- Acquire skills in various outdoor activities, knowledge of equipment uses and repair, and risk management practices surrounding outdoor recreation.



Job Responsibilities:

- Begin each shift on time and prepared to work; this includes appropriate uniform and attitude.
- Perform all required shift tasks, including opening/closing duties, with accuracy and efficiency.
- Be knowledgeable about all Campus Recreation programming and be able to answer questions and direct patrons to correct locations.
- Consistently enforce all Campus Recreation policies, rules and regulations.
- Maintain rental equipment to its fullest working capacity, including cleaning and maintenance.
- Upkeep timely email and phone communications with patrons regarding rentals and trip details.
- Maintain cleanliness of all Campus Recreation spaces and report any unsafe conditions requiring maintenance or attention.
- Maintain all required CPR/AED/FA, BBP certifications.
- Attend all trainings, meetings and events set forth at the beginning of the semester.

