

CHANTELLE SWAREN

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EDUCATION

Master of Legal Studies (MLS) <i>University of Tennessee</i>	2023
Master of Library and Information Studies (MLIS) <i>University of Alabama</i>	2012
Master of Business Administration (MBA) <i>University of Alberta</i>	2005
Bachelor of International Management <i>University of Lethbridge</i>	2001
Business Administration Diploma in Marketing <i>Northern Alberta Institute of Technology</i>	1999

PROFESSIONAL EXPERIENCE

University of Tennessee at Chattanooga, UTC Library

Assessment and Outreach Librarian, Associate Professor 2019 – present

Assessment and Outreach Librarian, Assistant Professor 2013 – 2019

Edmonton Public Library

Senior Marketing Consultant 2009 – 2013

PROFESSIONAL EXPERIENCE *Continued from previous page*

Canadian Home Builders Association (CHBA) - Edmonton Region

Member Services Manager 2008 – 2009

British Columbia Automobile Association (BCAA)

Product Manager, Membership 2006 – 2008

Thomson Carswell

Information Solutions Associate 2005

priMED Medical Products Inc.

Product Manager 2001 – 2004

PROFESSIONAL ACADEMIC SERVICE

- Appointed Member, Friends of UA SLIS Alumni Network Planning Committee, 2023 – 2024.
- Appointed Member, Southeast Data Librarians Symposium Planning Committee, 2022.
- Elected Member, UA Library School Association Board. 2014 – 2018.
- Appointed Co-Chair, Tennessee Library Association Development Committee, 2014 - 2015

UNIVERSITY (UTC) SERVICE

- Appointed Member, Library UX Committee, 2023 – 2024
- Elected Library Senator, Faculty Senate, 2021 – 2023.
- Elected Chair, Library Retention, Tenure, and Promotion Committee, 2022 – 2023.
- Elected Vice Chair, Library Retention, Tenure, and Promotion Committee, 2021 – 2022.
- Appointed Member, Library Staff & Student Development Committee, 2021 – 2023.
- Appointed Member, Undergraduate Curriculum Committee. 2019 – 2021.
- Appointed Chair, Student Rating of Faculty Instruction Committee, 2016 – 2017.
- Appointed Member, Student Rating of Faculty Instruction Committee, 2015 – 2016.
- Appointed Member, Budget & Economic Status Committee, 2014 – 2015.

PROFESSIONAL SCHOLARSHIP

- Swaren, C., Cowden, C., Smith, W. (2022). **Exploring New Narratives to Overcome Historical Assumptions**. *portal: Libraries and the Academy*. 22(1), 111-126.
- Swaren, C., Liedtka, T. (2021, November 2-4). **Assembling a Virtual Student Library Advisory Board During COVID-19** [Full paper conference presentation]. 14th International Conference on Performance Measurement in Libraries, Online.
- Swaren, C., Schwertfeger, R. (2017, November). **So You Are a New Assessment Librarian – What Do You Need to Know?** Conference Presentation presented at the 2017 Southeastern Library Assessment Conference, Georgia Tech Global Learning Center, Atlanta, GA.
- Swaren, C., Tekulve, N., Milewicz, L., & Herndon, J. (2015, April). **Creating a Sustainable Workshop Series on Your Campus**. Webinar Presentation presented at the Spring ULS Members-Only Online Discussion, Webex Presentation, Online.
- Swaren, C., Tekulve, N., Cairns, V., & Bowron, C. R. (2015, April). **Digging into data: Mining for statistical gold at the Reference Desk**. Conference Presentation presented at the 2015 TLA Annual Conference, Hilton Memphis, Memphis, TN.
- Tekulve, N., & Swaren, C. (2015, March). **Growing a Sustainable Workshop Series: Best Practices for Making Library Workshops a Vital Part of the Campus Ecosystem**. Poster Presentation presented at ACRL 2015, Oregon Convention Center, Portland, OR.
- Swaren, C. (2015, February). **More Than Just Books: Campus Libraries as Strategic Assessment Partners**. Conference Presentation presented at the 15th Annual Texas A&M University Assessment Conference, College Station Hilton, College Station, TX.
- Swaren, C. (2014, September). **Using Regression to Move Forward: Strategically Analyze Data for Better Planning**. 10-for-Tenn Short Presentation presented at the Tenn-Share 2014 DataFest, Nashville Public Library, Nashville, TN.
- Swaren, C. (2014, August). **Storytime Station: A case study on using public library-created animated videos to reinforce early literacy skills and practices**. Video Presentation presented at the IFLA World Library and Information Congress, 80th IFLA General Conference and Assembly; Session 120, Libraries creating content for/with children and young adults, Section Libraries for Children and Young Adults with Literacy and Reading, Room: Auditorium Lumière, Lyon Convention Centre, Lyon, France.
- Swaren, C. (2014, May). **Using Regression to Move Forward: How to Strategically Analyze Data for Better Planning**. Lightning Talk Presentation at the LOEX Annual Conference 2014: Creative Visualization: The Art of Information Literacy, Amway Grand Plaza Hotel, Grand Rapids, MI.