# UTC BlackBoard Faculty Survey, April 2018

## Respondents by College:
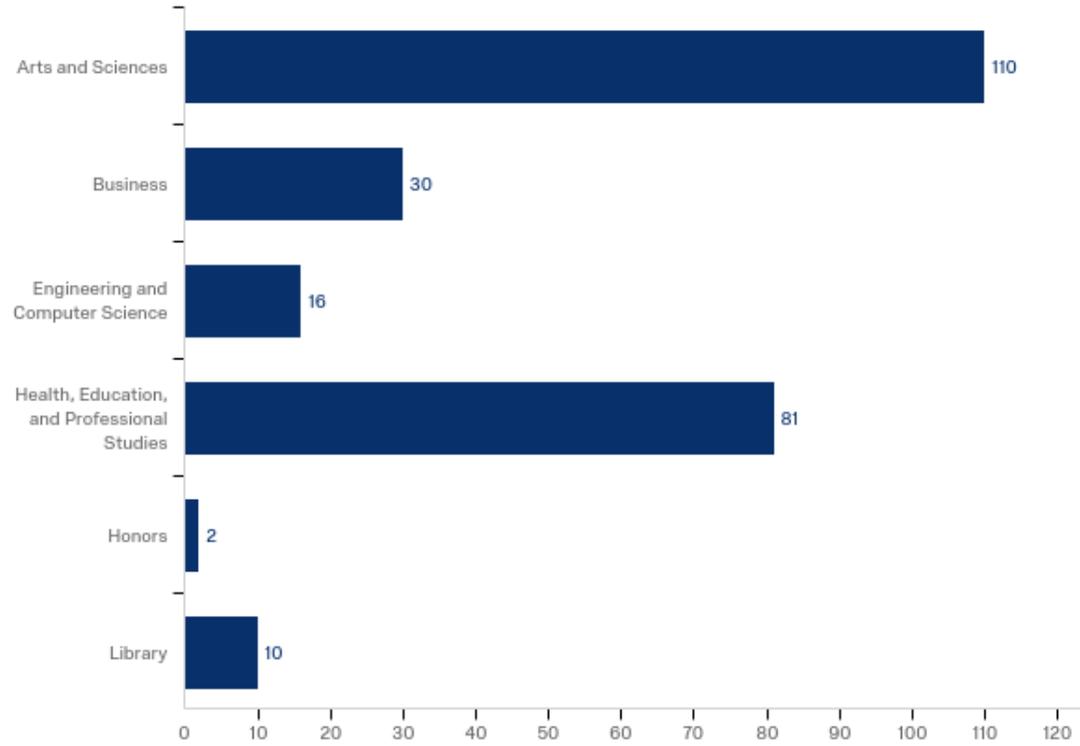


| Answer | % | Count |
|---|---|---|
| Arts and Sciences | 44.18% | 110 |
| Business | 12.05% | 30 |
| Engineering and Computer Science | 6.43% | 16 |
| Health, Education, and Professional Studies | 32.53% | 81 |
| Honors | 0.80% | 2 |
| Library | 4.02% | 10 |
| Total | 100% | 249 |

**Employment Status:**
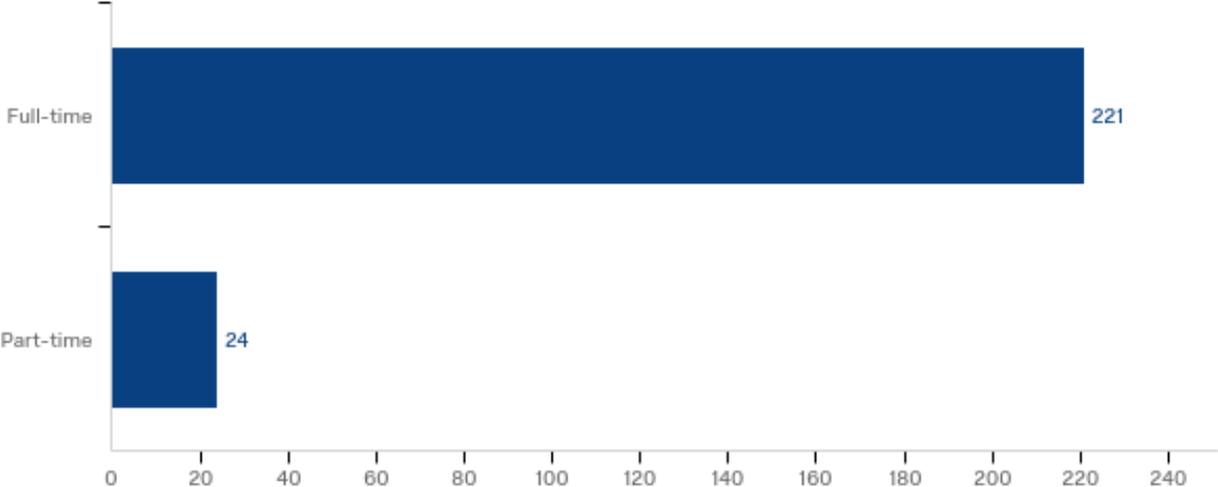


| Answer | % | Count |
|---|---|---|
| Full-time | 90.20% | 221 |
| Part-time | 9.80% | 24 |
| Total | 100% | 245 |

**Other than posting your syllabus, do you use UTC Learn for your courses?**
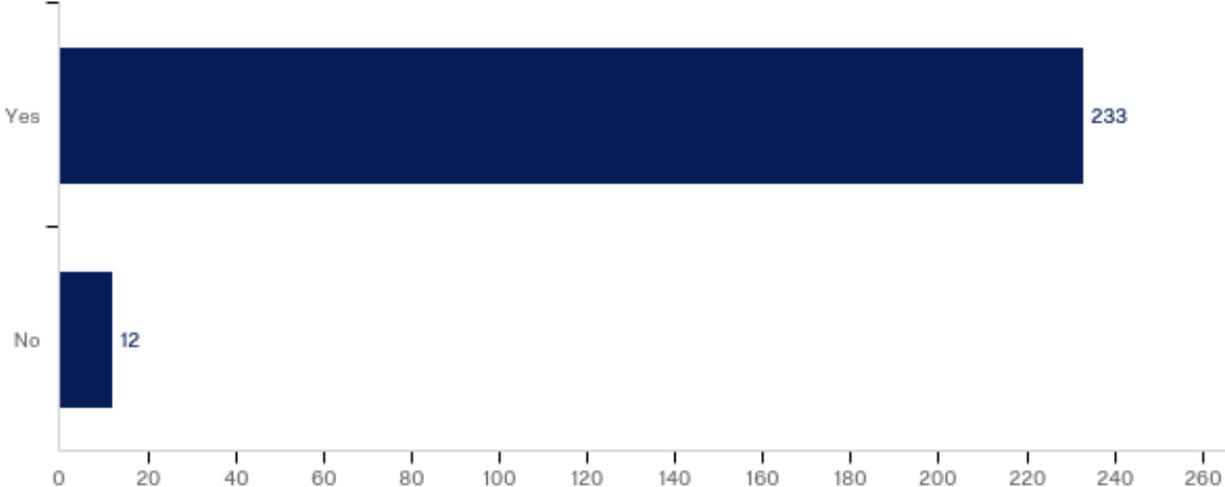


| Answer | % | Count |
|---|---:|---:|
| Yes | 95.10% | 233 |
| No | 4.90% | 12 |
| Total | 100% | 245 |

## What are reasons you are not currently using UTC Learn for your courses (for more than posting your syllabus)?
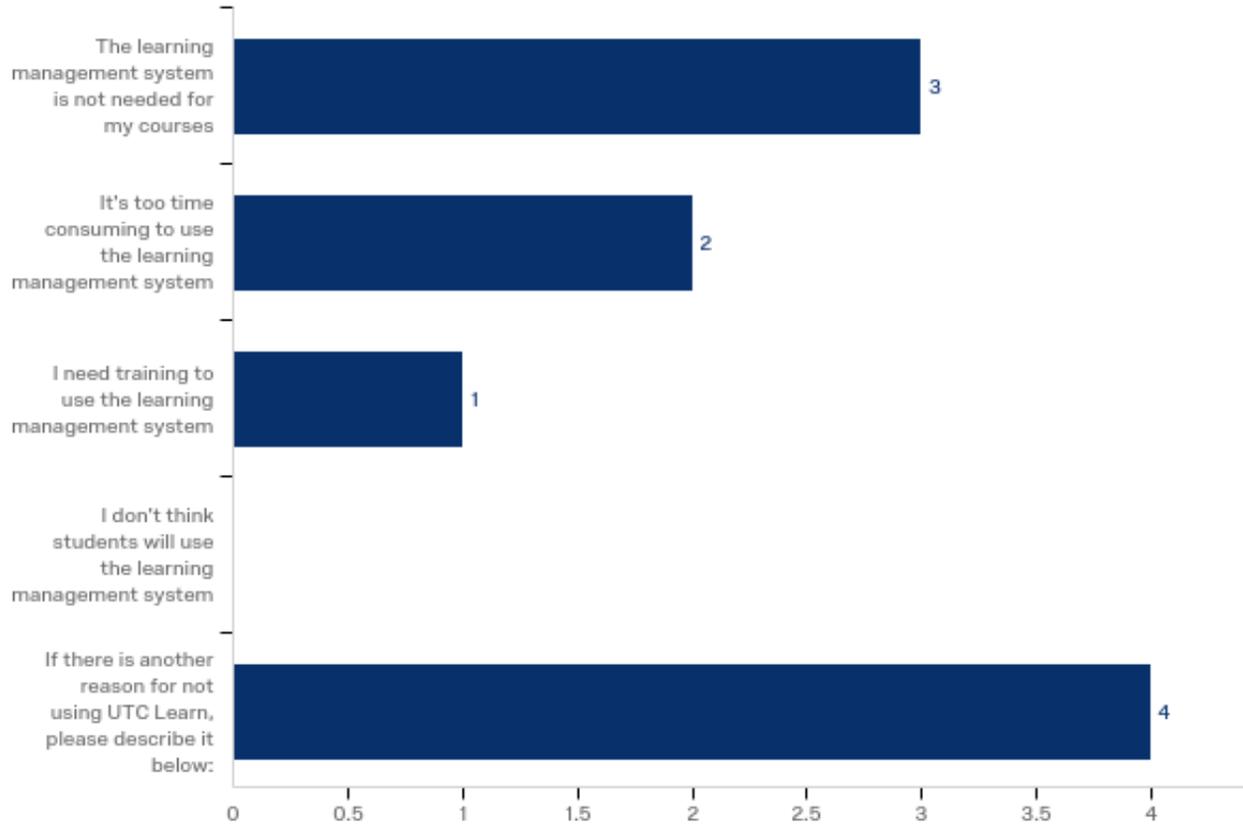


| Answer | % | Count |
|---|---|---|
| The learning management system is not needed for my courses | 30.00% | 3 |
| It's too time consuming to use the learning management system | 20.00% | 2 |
| I need training to use the learning management system | 10.00% | 1 |
| I don't think students will use the learning management system | 0.00% | 0 |
| If there is another reason for not using UTC Learn, please describe it below: | 40.00% | 4 |
| Total | 100% | 10 |

Summary of "other" responses: Blackboard does not support my needs as an instructor (2), I do not use the LMS to teach courses (1), and I do not wish to use an LMS (1)

## What is your level of comfort in using UTC Learn (Blackboard)?
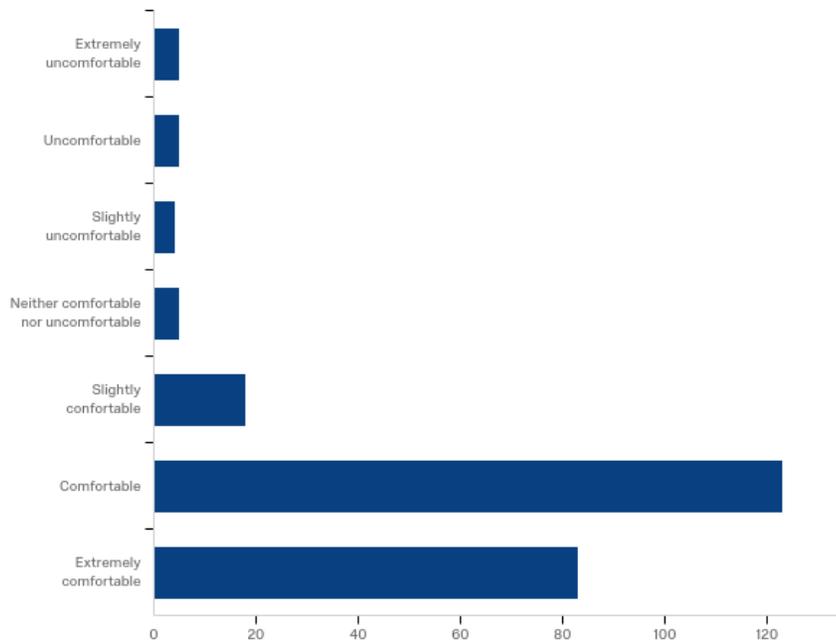


| Answer | % | Count |
|---|---|---|
| Extremely uncomfortable | 2.06% | 5 |
| Uncomfortable | 2.06% | 5 |
| Slightly uncomfortable | 1.65% | 4 |
| Neither comfortable nor uncomfortable | 2.06% | 5 |
| Slightly comfortable | 7.41% | 18 |
| Comfortable | 50.62% | 123 |
| Extremely comfortable | 34.16% | 83 |
| Total | 100% | 243 |

**Please answer the following questions about how you use UTC Learn in your classes, and your level of satisfaction with hese tools:**

| Question | Extremely dissatisfied | | Moderately dissatisfied | | Slightly dissatisfied | | Neither satisfied nor dissatisfied | | Slightly satisfied | | Moderately satisfied | | Extremely satisfied | | Not applicable | | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Gradebook | 4.41% | 10 | 4.85% | 11 | 4.85% | 11 | 2.64% | 6 | 9.69% | 22 | 37.44% | 85 | 32.16% | 73 | 3.96% | 9 | 227 |
| Posting Content | 1.77% | 4 | 2.65% | 6 | 3.10% | 7 | 2.21% | 5 | 8.85% | 20 | 40.27% | 91 | 39.82% | 90 | 1.33% | 3 | 226 |
| Discussion Boards | 1.77% | 4 | 2.21% | 5 | 10.18% | 23 | 7.96% | 18 | 6.64% | 15 | 28.32% | 64 | 21.24% | 48 | 21.68% | 49 | 226 |
| Assignments | 0.88% | 2 | 1.76% | 4 | 5.29% | 12 | 4.85% | 11 | 6.61% | 15 | 35.68% | 81 | 37.89% | 86 | 7.05% | 16 | 227 |
| Box Tool (grading assignments) | 7.56% | 17 | 5.78% | 13 | 6.67% | 15 | 8.00% | 18 | 6.22% | 14 | 22.67% | 51 | 9.78% | 22 | 33.33% | 75 | 225 |
| Rubrics | 2.23% | 5 | 2.23% | 5 | 3.57% | 8 | 8.04% | 18 | 8.93% | 20 | 21.43% | 48 | 13.39% | 30 | 40.18% | 90 | 224 |
| Tests and Pools | 4.02% | 9 | 4.91% | 11 | 7.14% | 16 | 6.70% | 15 | 8.93% | 20 | 23.66% | 53 | 16.96% | 38 | 27.68% | 62 | 224 |
| SafeAssign (plagiarism check) | 4.93% | 11 | 4.04% | 9 | 1.79% | 4 | 8.52% | 19 | 5.38% | 12 | 20.18% | 45 | 22.87% | 51 | 32.29% | 72 | 223 |
| Announcements | 0.44% | 1 | 2.20% | 5 | 1.32% | 3 | 3.96% | 9 | 4.41% | 10 | 31.28% | 71 | 51.54% | 117 | 4.85% | 11 | 227 |
| Email | 1.32% | 3 | 3.52% | 8 | 3.52% | 8 | 4.41% | 10 | 3.52% | 8 | 28.19% | 64 | 51.98% | 118 | 3.52% | 8 | 227 |
| Groups | 0.89% | 2 | 3.56% | 8 | 4.89% | 11 | 6.67% | 15 | 7.11% | 16 | 20.00% | 45 | 20.89% | 47 | 36.00% | 81 | 225 |

**Please answer the following questions about how you use UTC Learn in your classes, and your level of satisfaction with these tools:**
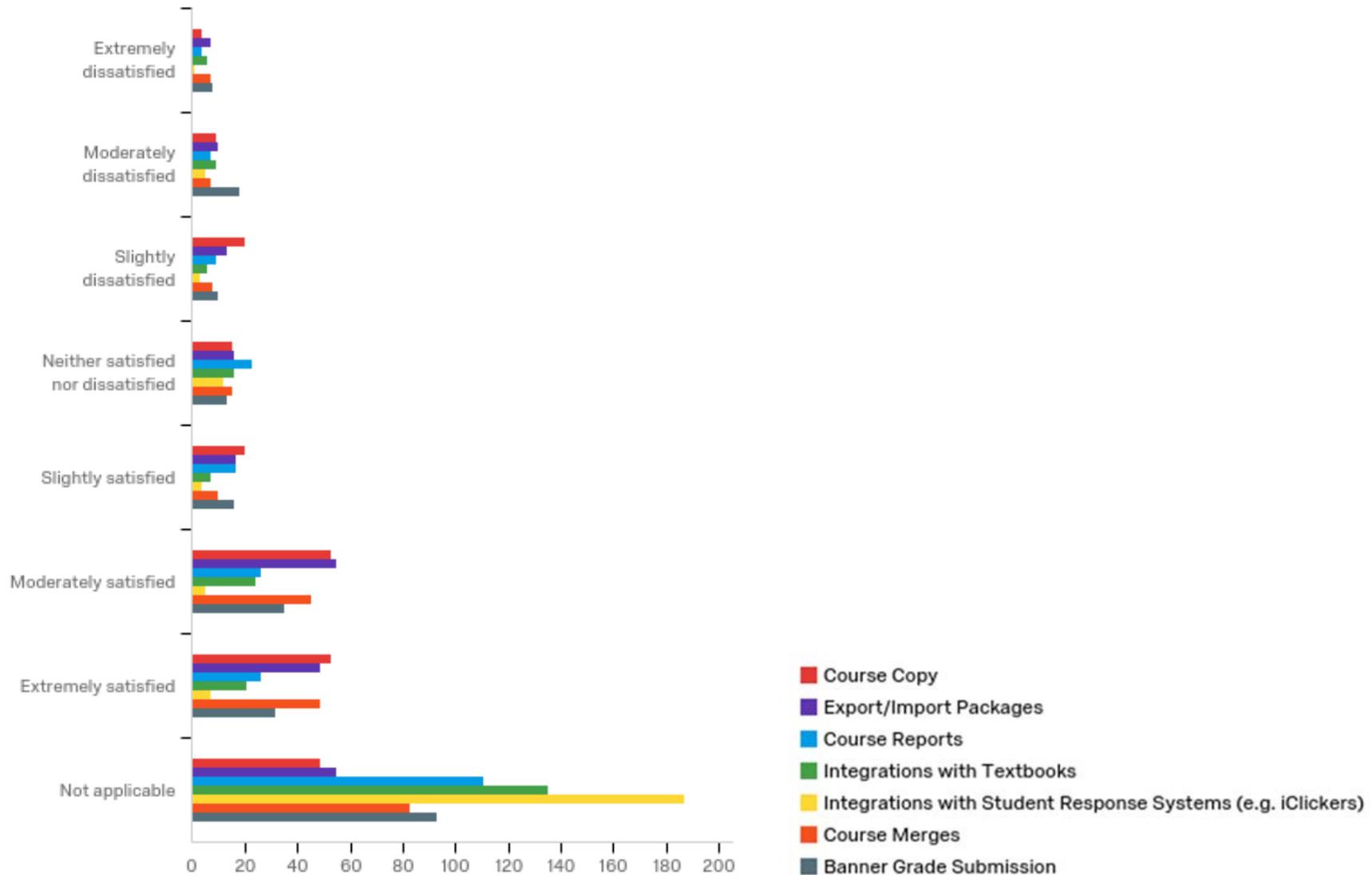
| Question | Extremely dissatisfied | | Moderately dissatisfied | | Slightly dissatisfied | | Neither satisfied nor dissatisfied | | Slightly satisfied | | Moderately satisfied | | Extremely satisfied | | Not applicable | | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Course Copy | 1.79% | 4 | 4.04% | 9 | 8.97% | 20 | 6.73% | 15 | 8.97% | 20 | 23.77% | 53 | 23.77% | 53 | 21.97% | 49 | 223 |
| Export/Import Packages | 3.15% | 7 | 4.50% | 10 | 5.86% | 13 | 7.21% | 16 | 7.66% | 17 | 24.77% | 55 | 22.07% | 49 | 24.77% | 55 | 222 |
| Course Reports | 1.79% | 4 | 3.14% | 7 | 4.04% | 9 | 10.31% | 23 | 7.62% | 17 | 11.66% | 26 | 11.66% | 26 | 49.78% | 111 | 223 |
| Integrations with Textbooks | 2.68% | 6 | 4.02% | 9 | 2.68% | 6 | 7.14% | 16 | 3.13% | 7 | 10.71% | 24 | 9.38% | 21 | 60.27% | 135 | 224 |
| Integrations with Student Response Systems (e.g. iClickers) | 0.45% | 1 | 2.23% | 5 | 1.34% | 3 | 5.36% | 12 | 1.79% | 4 | 2.23% | 5 | 3.13% | 7 | 83.48% | 187 | 224 |
| Course Merges | 3.13% | 7 | 3.13% | 7 | 3.57% | 8 | 6.70% | 15 | 4.46% | 10 | 20.09% | 45 | 21.88% | 49 | 37.05% | 83 | 224 |
| Banner Grade Submission | 3.56% | 8 | 8.00% | 18 | 4.44% | 10 | 5.78% | 13 | 7.11% | 16 | 15.56% | 35 | 14.22% | 32 | 41.33% | 93 | 225 |

**What other tools have you used in UTC Learn in your courses (select all that apply)?**
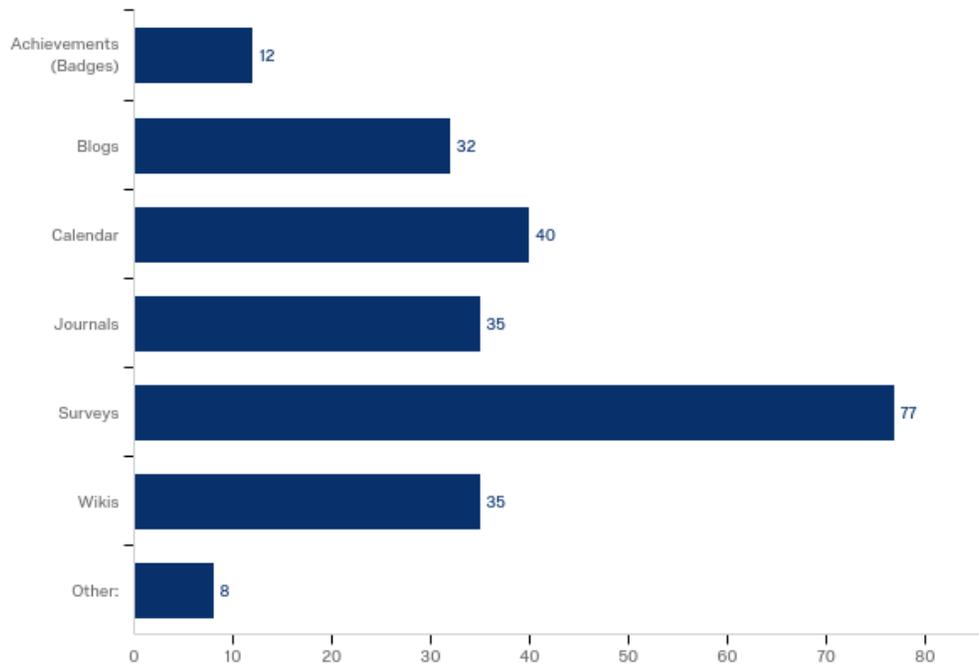


| Answer | % | Count |
|---|---|---|
| Achievements (Badges) | 5.02% | 12 |
| Blogs | 13.39% | 32 |
| Calendar | 16.74% | 40 |
| Journals | 14.64% | 35 |
| Surveys | 32.22% | 77 |
| Wikis | 14.64% | 35 |
| Other: | 3.35% | 8 |
| Total | 100% | 239 |

**Please answer the following questions about the use of UTC Learn on mobile devices. Do you use UTC Learn on a mobile device?**
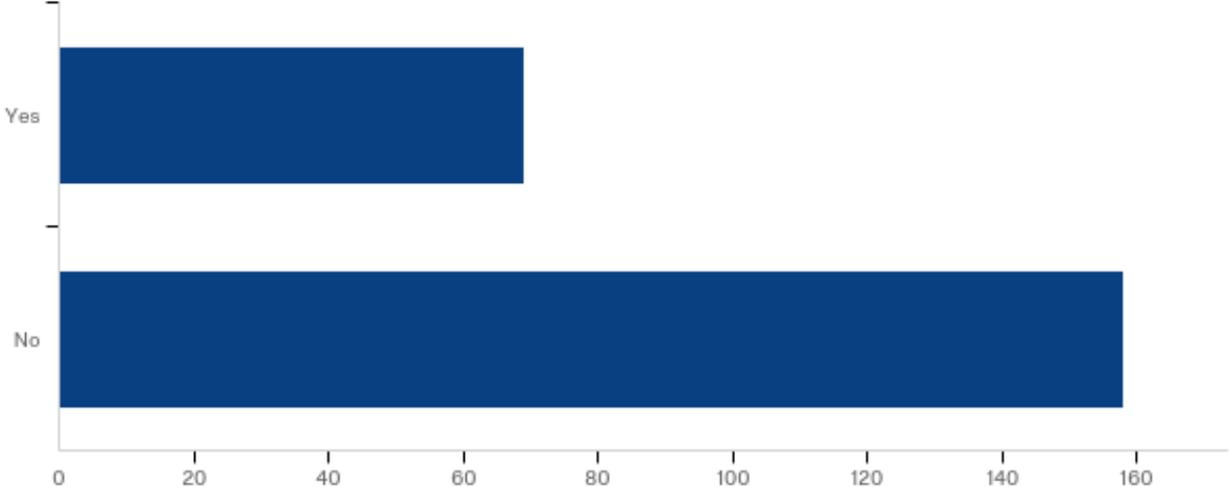


| Answer | % | Count |
|---|---|---|
| Yes | 30.40% | 69 |
| No | 69.60% | 158 |
| Total | 100% | 227 |

**Do you use the Blackboard mobile app or a mobile browser to access UTC Learn on your mobile device? (or both?)**
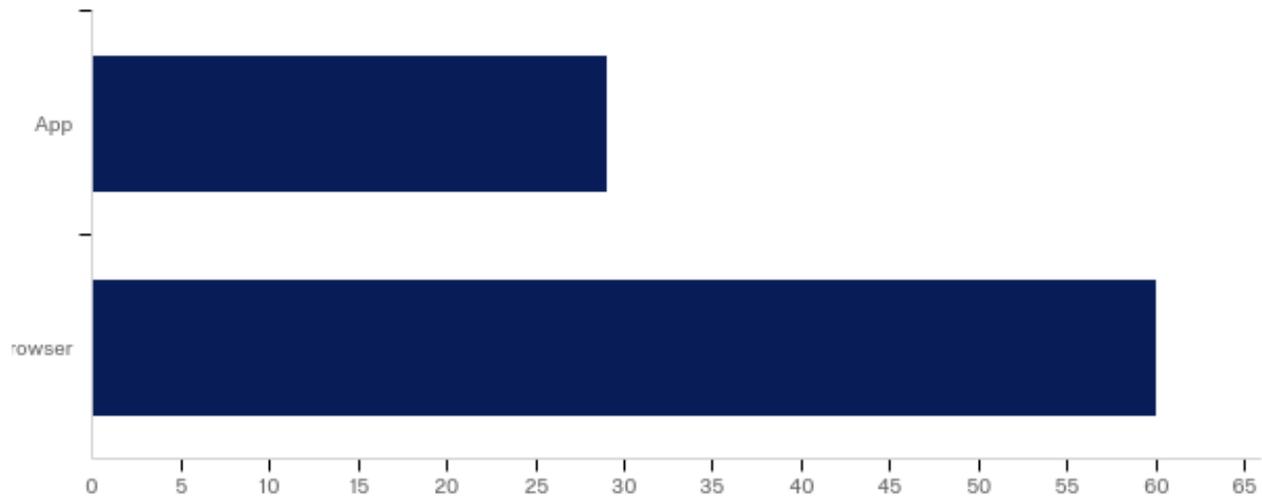


| Answer | % | Count |
|---|---|---|
| App | 32.58% | 29 |
| Browser | 67.42% | 60 |
| Total | 100% | 89 |

**What is your level of satisfaction with using UTC Learn on a mobile device?**
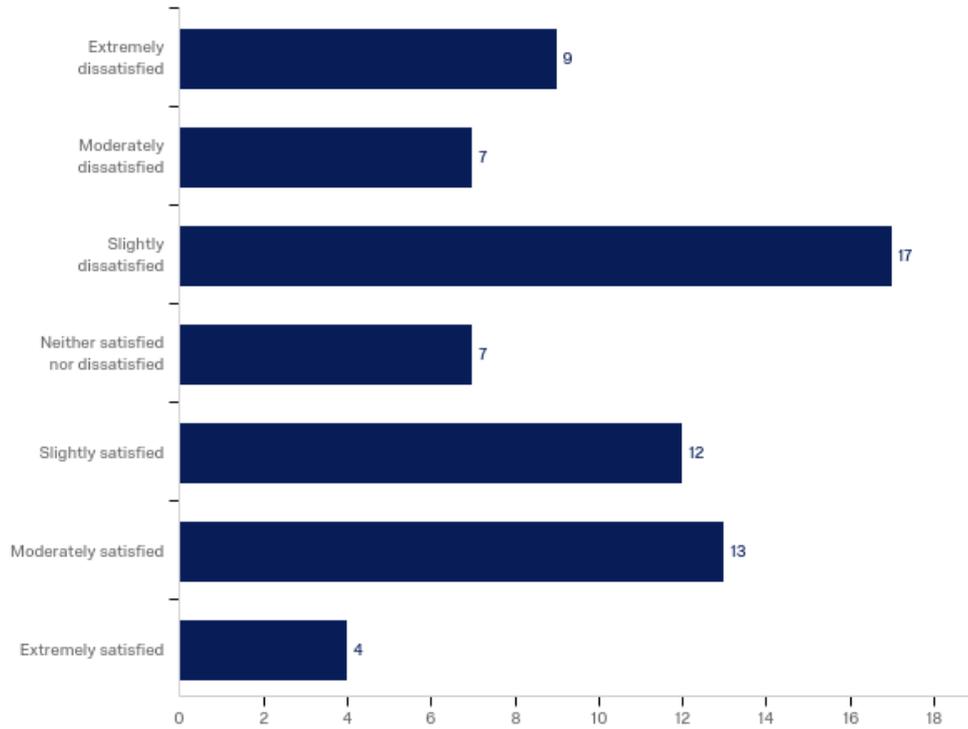


| Answer | % | Count |
|---|---|---|
| Extremely dissatisfied | 13.04% | 9 |
| Moderately dissatisfied | 10.14% | 7 |
| Slightly dissatisfied | 24.64% | 17 |
| Neither satisfied nor dissatisfied | 10.14% | 7 |
| Slightly satisfied | 17.39% | 12 |
| Moderately satisfied | 18.84% | 13 |
| Extremely satisfied | 5.80% | 4 |
| Total | 100% | 69 |

**How important is it to you that the learning management system be mobile-friendly?**
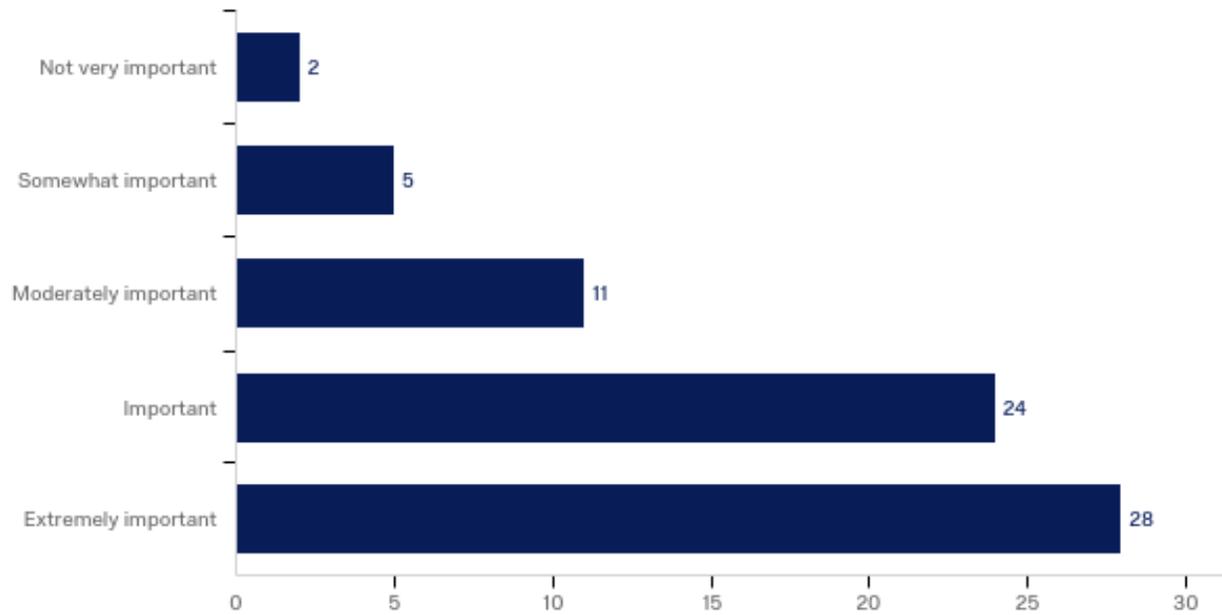


| Answer | % | Count |
|---|---|---|
| Not very important | 2.86% | 2 |
| Somewhat important | 7.14% | 5 |
| Moderately important | 15.71% | 11 |
| Important | 34.29% | 24 |
| Extremely important | 40.00% | 28 |
| Total | 100% | 70 |

## What is your overall satisfaction with the look and feel of UTC Learn?
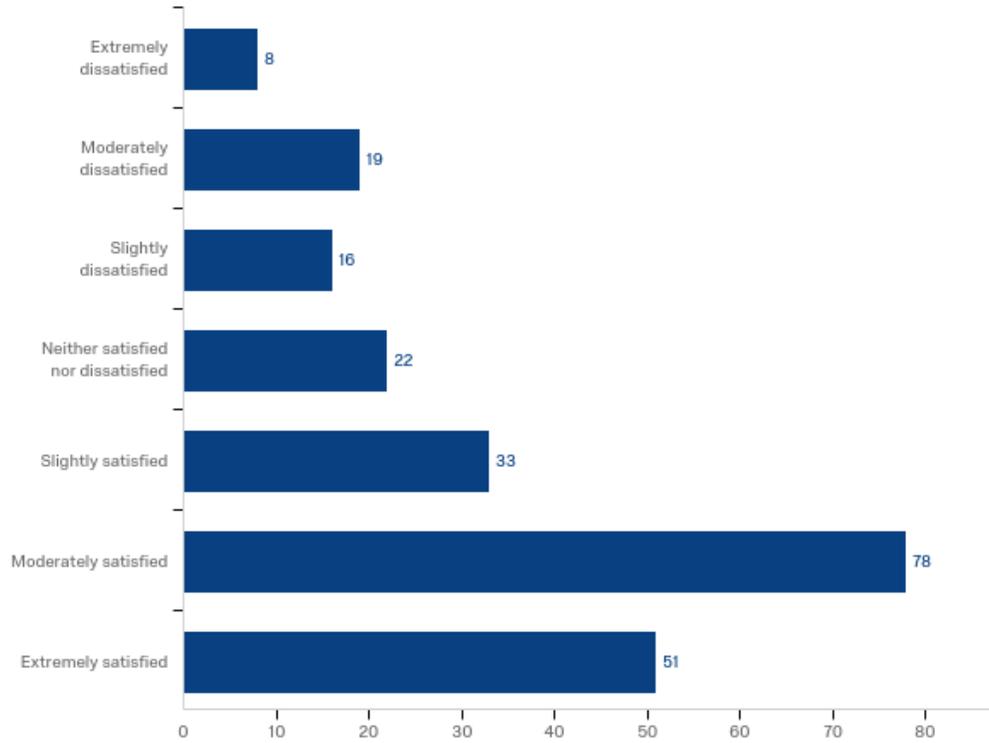


| Answer | % | Count |
|---|---|---|
| Extremely dissatisfied | 3.52% | 8 |
| Moderately dissatisfied | 8.37% | 19 |
| Slightly dissatisfied | 7.05% | 16 |
| Neither satisfied nor dissatisfied | 9.69% | 22 |
| Slightly satisfied | 14.54% | 33 |
| Moderately satisfied | 34.36% | 78 |
| Extremely satisfied | 22.47% | 51 |
| Total | 100% | 227 |

## What is your overall satisfaction with the functionality of UTC Learn?
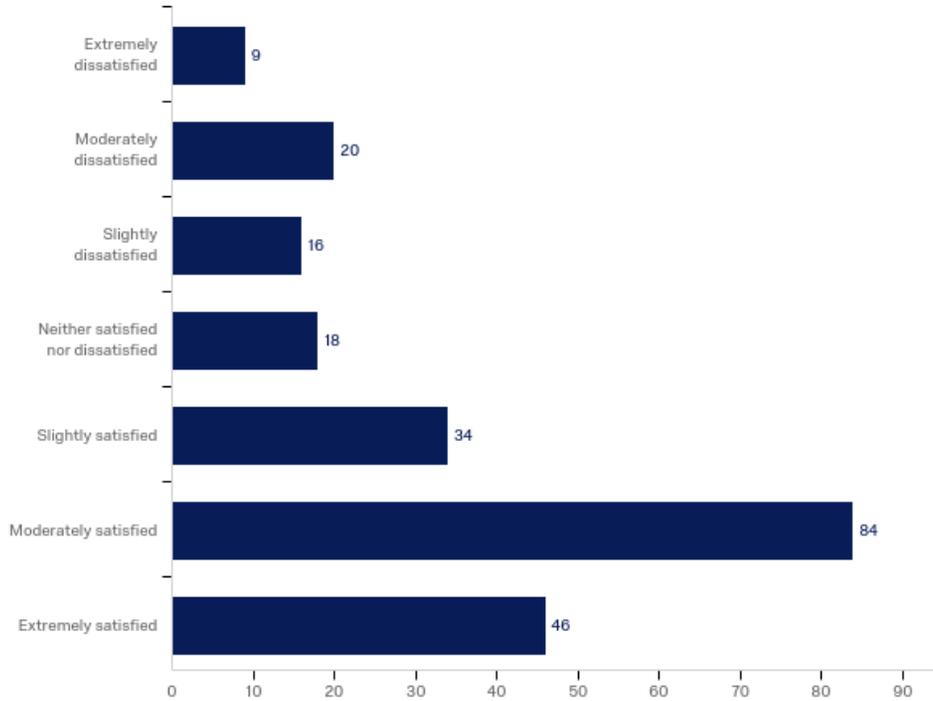


| Answer | % | Count |
|---|---|---|
| Extremely dissatisfied | 3.96% | 9 |
| Moderately dissatisfied | 8.81% | 20 |
| Slightly dissatisfied | 7.05% | 16 |
| Neither satisfied nor dissatisfied | 7.93% | 18 |
| Slightly satisfied | 14.98% | 34 |
| Moderately satisfied | 37.00% | 84 |
| Extremely satisfied | 20.26% | 46 |
| Total | 100% | 227 |

## What is your overall satisfaction with the ease of use of UTC Learn?
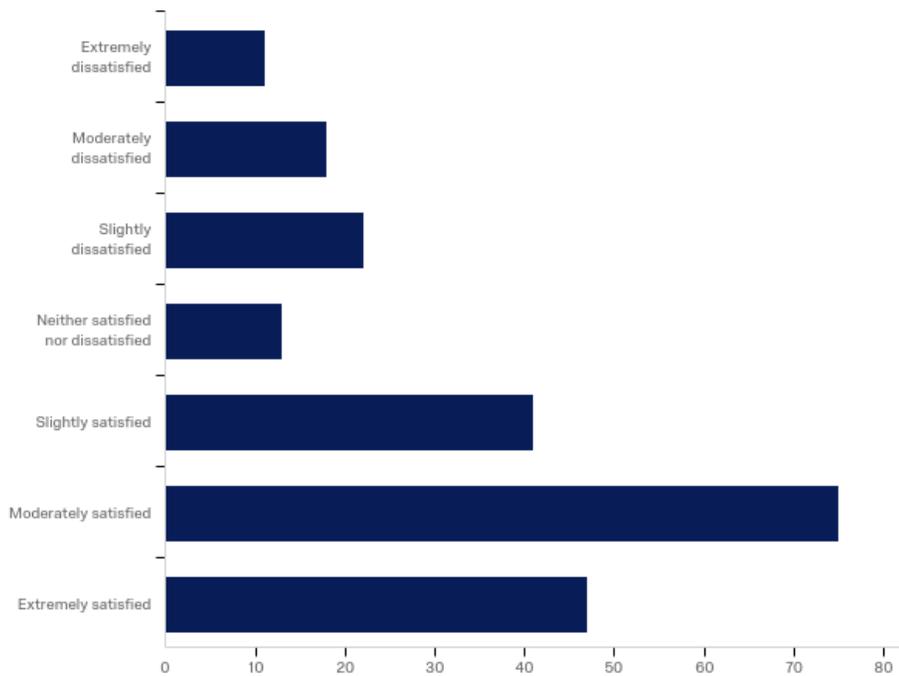


| Answer | % | Count |
|---|---|---|
| Extremely dissatisfied | 4.85% | 11 |
| Moderately dissatisfied | 7.93% | 18 |
| Slightly dissatisfied | 9.69% | 22 |
| Neither satisfied nor dissatisfied | 5.73% | 13 |
| Slightly satisfied | 18.06% | 41 |
| Moderately satisfied | 33.04% | 75 |
| Extremely satisfied | 20.70% | 47 |
| Total | 100% | 227 |

**If given the opportunity, would you be interested in testing a different learning management system?**
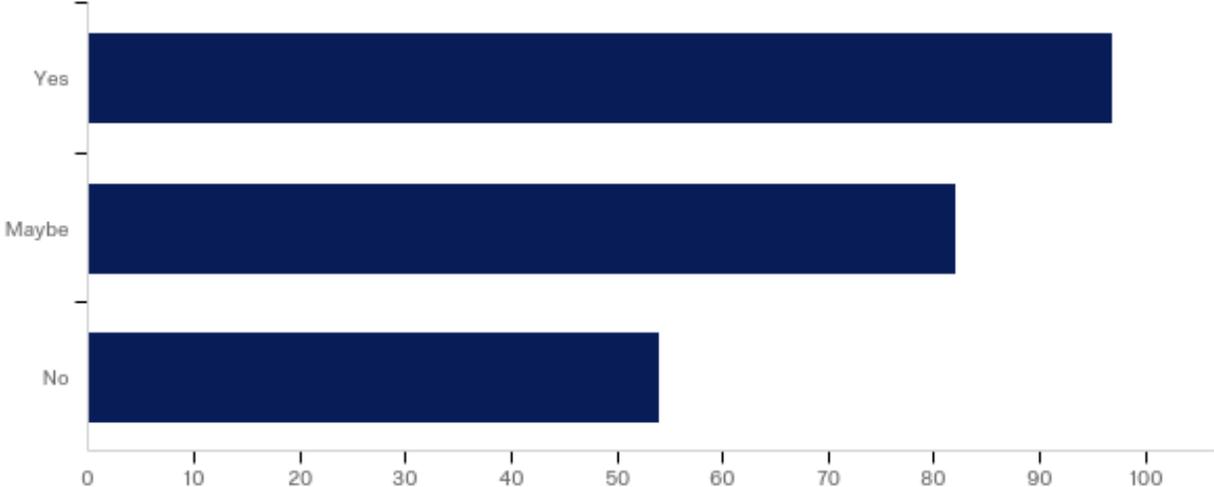


| Answer | % | Count |
|---|---|---|
| Yes | 41.63% | 97 |
| Maybe | 35.19% | 82 |
| No | 23.18% | 54 |
| Total | 100% | 233 |

**Have you used the services of the Walker Center for Teaching and Learning for UTC Learn support?**
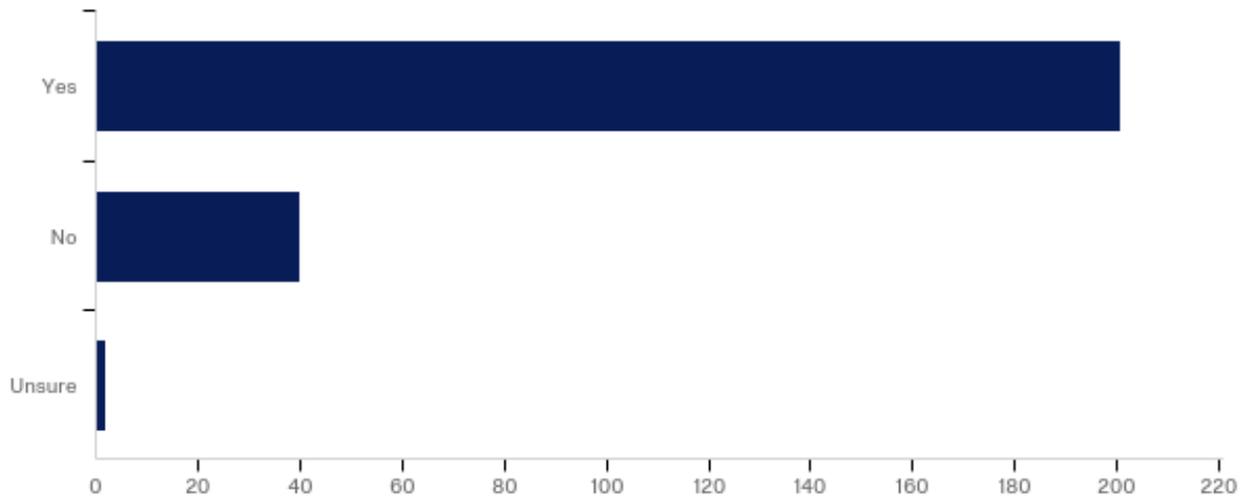


| Answer | % | Count |
|--------|------|-------|
| Yes | 82.72% | 201 |
| No | 16.46% | 40 |
| Unsure | 0.82% | 2 |
| Total | 100% | 243 |

**On average, how many days per week do you access UTC Learn?**
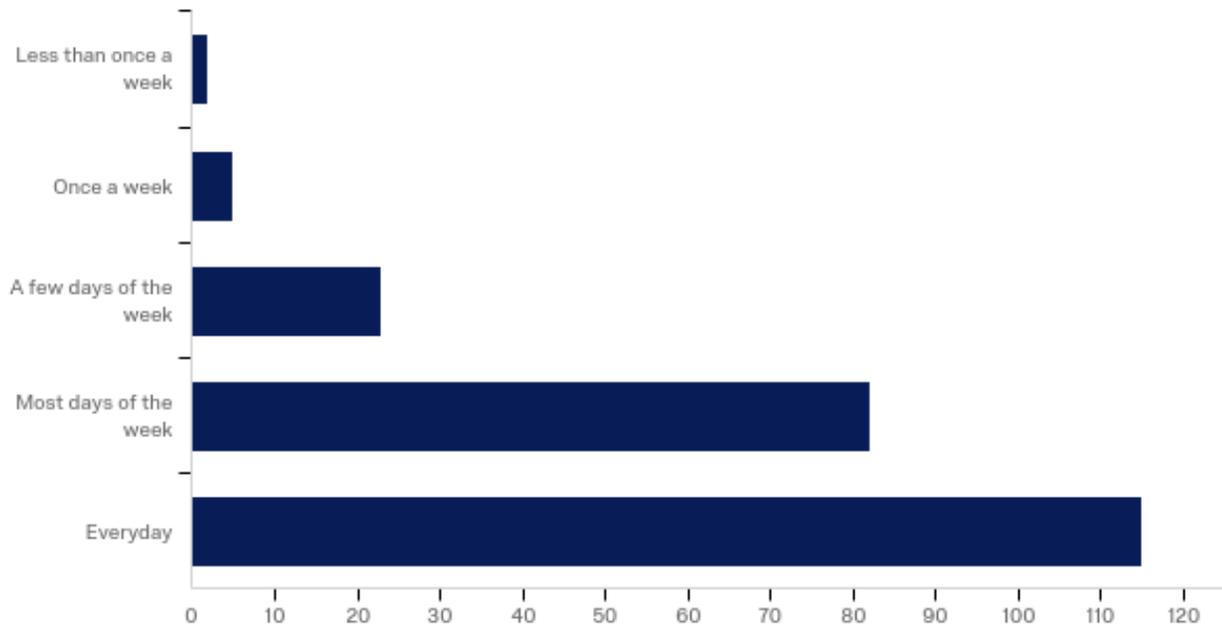


| Answer | % | Count |
|---|---|---|
| Less than once a week | 0.88% | 2 |
| Once a week | 2.20% | 5 |
| A few days of the week | 10.13% | 23 |
| Most days of the week | 36.12% | 82 |
| Everyday | 50.66% | 115 |
| Total | 100% | 227 |

**If UTC changed from Blackboard to another LMS, what level of support would you need to make the transition?**
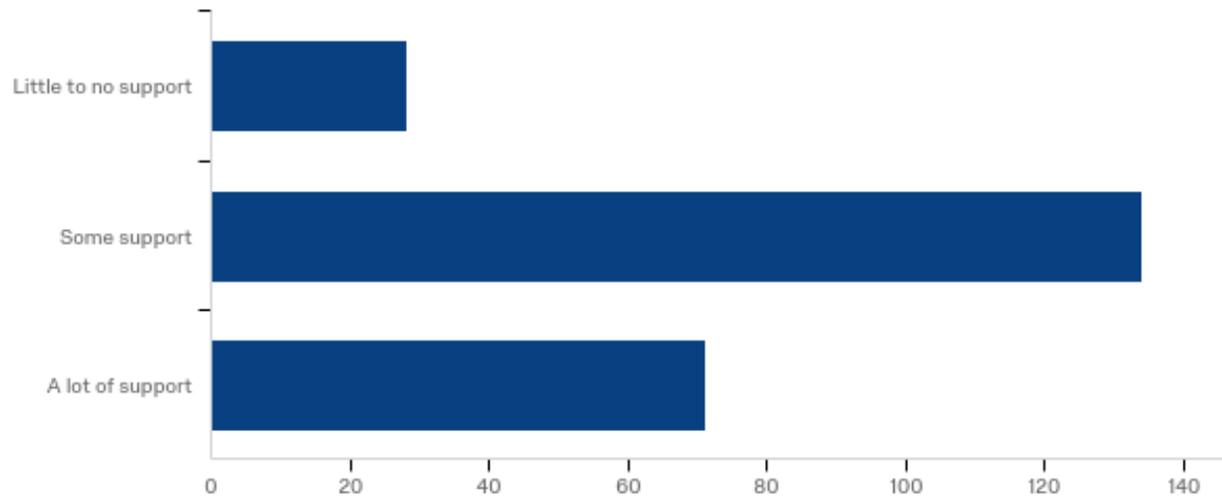


| Answer | % | Count |
|---|---|---|
| Little to no support | 12.02% | 28 |
| Some support | 57.51% | 134 |
| A lot of support | 30.47% | 71 |
| Total | 100% | 233 |

**What do you think is needed in a learning management system that is not currently available through UTC Learn (Blackboard)?**

More user-friendly/intuitive (20)
      Less complicated
      Drag and drop needed
      Fewer mouse clicks
Better gradebook (20)
      More like excel
      More options
      Easier grade import
      Easier set up
Mobile friendly (16)
Better Test tool  (15)

      Easier to create questions and choose options
      Import option for Mac
      Like Examsoft (security)
      Better reporting on student data
Better assignment grading tool (10)
      Lost functionality with Box
      Include audio and video files as gradable
Better editing/spellcheck/word count (7)
Better discussion boards (6)
      Better editing tool
      Clearer organization
      Show who replied to who in grading pane
Better plagiarism tool (5)
      Ex. Turnitin
Better group collaboration tools (5)
      Like Google Docs or integrate with Google Docs
More stable environment (testing) (5)
Improved grade integration with Banner (5)
Attendance tracking tool needed (5)
More interactive content (4)

Comments with frequency of less than 4:
Improved student view, course calendar that you can import, ability to link to other courses/organizations, better peer assessment, easier way to upload, move, and organize content, group collaboration like Google Docs, more QM friendly, more flexibility in layout, better email tool, be able to deploy an assignment to multiple courses, better rubric tool, better group tool, Tin-Can and API compliant architecture, integration with 3rd party authoring tools, social media interactions, better integration of typesetting mathematics, podcasting, problems in using Macs, Lockdown browser insufficient, better editing/spellcheck, be able to change due dates more easily semester to semester, faculty standards for organization, option to block downloads, easier personalization, better aesthetic, text messaging, better file storage, course evals in LMS, chat feature, be able to merge classes myself, have live online class without Adobe Connect (Zoom), embed video, better way to save old courses, better way to share files/images, better accessibility, accessibility checker, map to course learning outcomes, current version fills the screen (control panel disappears), removing video should be easier, better textbook integration (test questions), clarity of LMS instructions

## Is there anything else you would like to share about UTC Learn (Blackboard)?

Summary of concerns about a change:

- Concern about UTC making a sudden change to a new LMS without giving faculty time to learn it
- Concern about ability to move current courses to new LMS
- Recommendation that UTC should make evidence-based change (for the right reasons – better features, etc)