



Selection of Student Testimonials from 2018

What I like best about the Library?

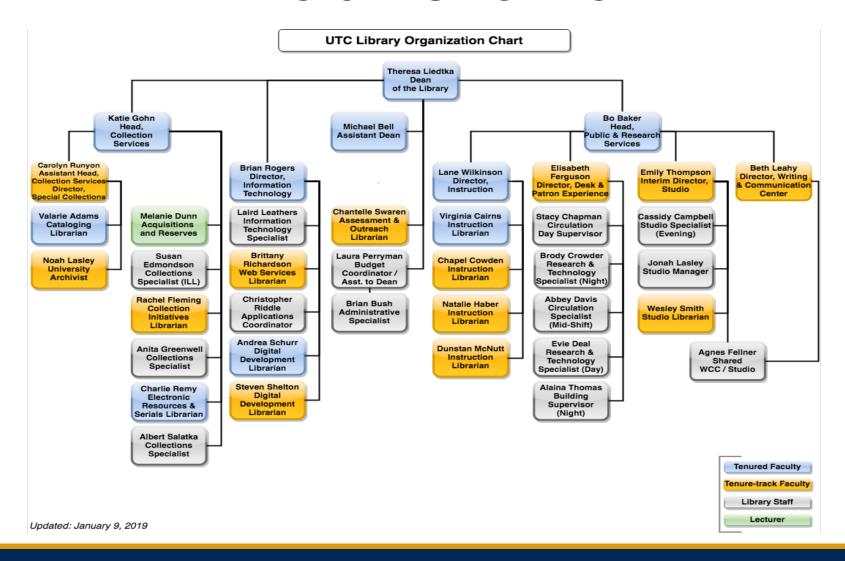
"... it's at the center of campus and feels like a center of university life for students"

[The Library is the]
Best place for my
studying

[The Library is a] terrific place to study for extended periods of time. Good place to meet with groups in reserved rooms.



Division Overview



Division Overview

Mission Statement

Contribute to the intellectual endeavors of the UTC community by assisting in the discovery of information and providing the infrastructure and resources for learning.

Annual Library Survey

2004-05, 60.5% or 257 patrons satisfied / extremely satisfied 2017-18, 97.6% or 1,634 patrons satisfied / extremely satisfied

Culture

Operates with a "culture of yes"



Peer Comparisons

UTK Florida Gulf Coast Universit	FY2017 Total Library Expenses Per Student FTE \$1,000.16 v \$999.11
College of Charleston	\$650.66
UNC Greensboro	\$626.55
MTCH	\$610.00
Ann State Ave	\$609.80
East TN State \$49	\$478.78
U of Memphis	\$464.65
U of North Florida	\$411.03
U of Central Arkansas	\$409.03
UTC	\$408.68
GCSU	\$402.81
APSU	\$390.19
University of Arkansas, Little	e Rock \$386.21
Valdosta State	\$369.65
Murray State	\$333.51
TN Tech	\$327.66
Southeast Missouri State	\$315.45
U of West Georgia	\$279.24
UTC material spending per	student is 11 th out of 19 peers

	FY2017				
	Total Library Materials				
	Expenses				
	Per Student FTE				
UTK	\$525.17				
Florida Gulf Coast University	\$396.39				
College of Charleston	\$277.40				
MTSU	\$248.53				
U of Memphis Average	\$237.26				
Ann State	#202 FG				
East TN State \$204.5	\$192.16				
UNC Greensboro	\$183.07				
U of Central Arkansas	\$180.47				
University of Arkansas, Little Roc	k \$173.77				
U of North Florida	\$168.52				
UTC	\$167.79				
Murray State	\$147.32				
Southeast Missouri State	\$131.80				
APSU	\$124.39				
Valdosta State	\$121.67				
TN Tech	\$104.96				
GCSU	\$98.04				
U of West Georgia	\$86.60				
Ü					
UTC total spending per student is	12 th out of 19 peers				



Division Accomplishments

- Organizational Restructure, 2014
- Open a New Library, 2015
 - Event Space Management
- Affordable Course Materials Initiative, 2015
- Open source solution for room management,
 2015
- Flood and Recovery, 2016
- Redesign Liaison Program, 2016
- Hardware-based IT storage solution, 2016



Division Accomplishments

- Embedded Instruction Initiative, 2016
- Acquisition of Chattanooga History Center Collections
 / City Partnership, 2017
- ETDs (2011), Formatting, 2017
- Alma, ILS / Primo, Discovery, 2017
- Increase in demand across <u>all</u> public service offerings
- Increase in all holdings, particularly journals materials available to our campus
- Significant decrease in ILL borrowing materials



Division Obstacles

- IT infrastructure ambiguity on storage and no lab refresh funds
- Inflationary costs on library materials / collections
- AV/Media purchase model, moving to subscriptions
- Pedagogy changes involving technology and responsibilities for support
- Space: capacity issues with
 - Campus desktop classrooms
 - 2. Studio
 - 3. Writing Center



FY 2018 Year End Summary

E&G Funds	Budget	Actuals
Revenue	13,600	25,550
Expenditures	4,258,529	4,210,113
Approved Carryovers		-
Discretionary Carryovers		60,366



FY 2018 Year End Summary

Fees	Budget	Actuals
Revenue	776,367	771,637
Expenditures	854,220	757,409
Surplus/(Deficit)		92,083



FY 2020 Budget Requests

Priority		Amount	Permanent	One-time
1	Student / Public Computer Refresh	\$100,000	х	
2	Affordable Course Materials Initiative	\$10,000	х	
3	Inflation Increase	\$20,000	х	
4	Alexander Street Press Academic Video Online	\$12,000	х	
5	Chronicle of Higher Education Site License	\$5,000	х	
6	Safari Business and Tech Books Complete	\$20,000	х	
7	Online journal subscription Health and Biological Sciences	\$10,000	х	
8	Ongoing support for Adobe Creative Suite Licenses	\$5,250	х	
9	Purchase of 20 new Chromebooks and accessories.	\$5,300		х
10	Media Education Foundation Streaming Videos Perpetual Access	\$60,417		х
Total		\$247,967	\$182,250	\$65,717



FY 21 & FY 22 Budget Requests

2021		Amount	Permanent	One-time	
1	Personnel: Transition part-time staff position to full-time	\$24,750	Х		
2	ASME (American Society of Mechanical Engineers) Package	\$20,000	Х		
3	Springer, Duke and ASCD E-book packages	\$55,000	Х		
4	ASTM Standards and Digital Library	\$8,000	Х		
5	Data Planet	\$25,000	Х		
6	Time Archive	\$22,395		Х	
7	Fortune Archive	\$14,850	\$14,850		
8	Part-time night, online consultation position	\$12,000	Х		
9	Full time WCC Lecturer (or staff position)	\$60,200	Х		
Total		\$242,195	\$204,950	\$37,245	
2022					
1	SAE International (Society of Automotive Engineers)	\$21,000	Х		
2	Businessweek Archive	\$22,395		Х	
3	Architectural Digest Archive	\$14,850		Х	
4	The Nation Archive	\$19,315		Х	
5	1 FTE Librarian	\$90,000	Х		
Total		\$167,560	\$111,000	\$56,560	

Corker Request

Corker Project Budget Draft 1/10/2019	Who	FY 2019-2020		FY 2020-2021		FY 2021-2022		FY 2022-2023		FY 2023-2024	
	Library	ОТ	OG								
Personnel, Corker Archivist	Library		\$93,000		\$93,000		\$93,000		\$93,000		\$93,000
Personnel, Corker Staff Specialist	Library		\$60,000		\$60,000		\$60,000		\$60,000		\$60,000
Personnel, Corker Student Assistants	Library				\$7,000		\$7,000		\$7,000		\$7,000
Personnel, Graduate Assistant	Library						\$25,000		\$25,000		\$25,000
Personnel, Digital Archivist	Library						\$83,000		\$83,000		\$83,000
Software, Ongoing	Library		\$44,000		\$48,000		\$52,000		\$55,000		\$58,000
Hardware, Camera and Software	Library			\$155,000	\$6,000		\$6,000		\$6,000		\$6,000
Hardware, Dell PC Workstations	Library			\$10,000							
Supplies, Containers and more	Library	\$10,500			\$9,000		\$9,000		\$9,000		\$9,000
Supplies, Shelving	Library	\$85,000									
Hardware, Synology	Library	\$75,000									
Software	Library	\$4,500									
Total		\$175,000	\$197,000	\$165,000	\$223,000		\$335,000		\$338,000		\$341,000
Search for Corker Center director	Poli Sci	\$3,000									
Refurbishing of space	Poli Sci	\$30,000									
Director Salary and benefits	Poli Sci				\$127,526		\$127,526		\$127,526		\$127,526
Graduate student staffing	Poli Sci				\$3,705		\$8,410		\$8,410		\$8,410
Undergraduate Student Fellowships	Poli Sci						\$30,000		\$30,000		\$30,000
Operating Budget	Poli Sci				\$10,000		\$10,000		\$10,000		\$10,000
Programming Budget	Poli Sci				\$10,000		\$20,000		\$20,000		\$20,000
TOTAL		\$33,000			\$151,231		\$195,936		\$195,936		\$195,936
Grand Total		\$208,000	\$197,000	\$165,000	\$374,231	\$0	\$530,936	\$0	\$533,936	\$0	\$536,936





